

PROFESSIONAL SERVICES

Alchemer Professional Services



We want to help you put feedback in the hands of the people who can take action, through the systems they use every day. The Professional Services team is here to help you make feedback operational through full-service offerings and coaching to help accelerate the success of your project. We focus on helping you gather the best feedback, integrate with your systems you use every day, providing the best insights, consolidating feedback and users on the platform, and accelerating how feedback is operationalized within your business.

TECHNOLOGY PROFESSIONALS

Alchemer Professional Services is a multi-faceted team of technology professionals who can help you program and manage complex projects. The team comprises of Programmers, Analysts and Project Managers who bring deep expertise in client management and program delivery.

TAILORED DELIVERY

Our delivery methodology is tailored to your unique needs and requirements. We follow industry best practices in requirements gathering and analysis, iterative design, client and stakeholder communication and timeline management, utilizing best-in-class project and program-management tools and frameworks. Our priority is to ensure the delivery of quality work in agreed-upon timelines and we will staff as required to meet our commitments.

We'll partner with you to develop a holistic adoption plan that addresses the needs of

your organization. Custom solutions are priced based on the estimated effort hours involved in delivering a successful program. We price competitively and guarantee the builds we provide for the lifetime of the project. We offer a range of coaching and consulting packages to choose from to meet your custom needs.

BROAD PROJECT PORTFOLIO

Our project portfolio spans the depth and breadth of enterprise solution space. We offer expertise in survey and form building and customization, custom report design at the programming level. Our custom solutions that focus on integrate, consolidate and accelerate sections have enabled enterprises to consolidate data, build custom process flows enabling customer experience management, risk assessment, market research, employee feedback, event registration, and acquisition effectiveness training, capture product and user experience all while simplifying data governance and IT oversight.

Alchemer Professional Services

Your Success is our priority. Accelerate your Time to Value by leveraging our dedicated team of experts who are committed to delivering solutions to accelerate your business goals.

Services Offered

GATHER THE BEST FEEDBACK	DESCRIPTION	PRICING
Survey Programming & Survey Optimization	Full-service and supplemental survey programming. Includes how to optimize survey design for data collection and reporting	Starting at \$5,000
Survey Customizations	Scripted customizations (i.e. complex scoring, segmentation/typing tools, validations, look and feel)	Starting at \$5,000
INTEGRATE	DESCRIPTION	PRICING
Discovery Services Consulting	Thought leadership and best-practice guidance on integration with Alchemer and in-house systems in your organization, as well as survey programming, survey optimization, survey administration and use-case viability	\$1,500 - \$3,000
Integration Services Consulting	Consultation on design and configuration of out-of-the-box, third-party or in-house Integrations	\$6,000 - \$10,000
INSIGHTS	DESCRIPTION	PRICING
Standard Report Configuration	Configure Alchemer standard reports	Starting at \$5,000
Custom Report & Tableau Dashboard Layout/Design	Layout and visual design for custom reports & Tableau Dashboards	Starting at \$5,000
Custom Individual Assessment/Profile Report	Build custom online and/or pdf report that displays results for an individual respondent, based on their survey answers.	Starting at \$5,000
Custom Aggregate Report	Build custom online and/or pdf reports that display survey results for a full or specific data set (filtered or segmented). Supports up to 5,000 responses.	Starting at \$7,500
Tableau Dashboard Workbook	Build Tableau Data Prep workflow & Dashboard Workbook utilizing data collected in Alchemer	Starting at \$10,000
ACCELERATE	DESCRIPTION	PRICING
Strategy Services Solution Consulting	Thought leadership on how to plan, design, or build solutions around Alchemer capabilities that align across business outcomes and values expected	Call for Custom Quote
Custom Build Services	Full range of custom solution build services to design and build custom solutions that drive specific business objectives	Call for Custom Quote
CONSOLIDATE	DESCRIPTION	PRICING
Migration Services	Migration of data (surveys, data, contacts) from external vendors into Alchemer, and from Alchemer to internal systems. Consultation for various data integrations on data planning, data input / output mapping, transformation logic, and data-validation rules setup	Starting at \$5,000
Platform Standup Services	Full range of customization services allowing clients who are new or migrating to Alchemer to provide their end users with a customized and personalized experience in the Alchemer platform	Call for Custom Quote

Call your account manager or 800.609.6480 to learn more.



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