

SOLUTIONS

# Employee Experience Solution

**Human Resources professionals know the importance** of supporting employee experience, and believe that driving employee engagement should be an investment into an organization's people strategy and overall operational performance. Highly engaged teams perform better, have higher productivity, stay longer with their employers, and drive operational performance. However, HR teams have a lot of areas of coverage and smaller technology budgets, so they tend to be short on time and digital tools that focus on employee experience.

The Alchemer Employee Experience Solution provides HR teams with standardized and automated processes for tracking employee experience and managing employee requests, which brings employees to the core of the business and increases employee engagement.

## EMPLOYEE EXPERIENCE

Collect employee experience feedback with pre-configured surveys so that HR teams can address individual employee needs while identifying areas for macro changes that can have a positive impact on the overall employee engagement.

## EMPLOYEE PORTAL

Centralize and standardize HR related employee requests with an Employee Portal. From the portal, employees can select one of the configured HR requests and then provide the necessary information for that request.

## CASE MANAGEMENT

Each HR request has configurable workflows that support the management of each request. Workflows include case management with status tracking, and can allow multiple levels of review, approvals, and email notifications.



## THE SOLUTION FOR HUMAN RESOURCES

Bringing employees to the core of your business is essential for building highly engaged teams that produce better business outcomes. **Learn more by calling 800.609.6480.**

**By focusing on employee experience, businesses can not only address individual employee needs, but also identify areas for macro changes that can have a positive impact overall.**

## The Alchemer Employee Experience Solution Offering

### PACKAGE TRAINING

The Employee Experience Solution includes a complete suite of pre-configured surveys, pre-configured workflows with case management, and an Employee Request Portal that allows HR professionals to efficiently assess employee engagement, manage and track employee requests, and automate processes.

Here is what's included:

COMPONENT	DESCRIPTION
Surveys	Pre-Configured Surveys <ul style="list-style-type: none"> <li>• Employee Engagement Survey</li> <li>• Employee Engagement Pulse</li> <li>• Manager Assessment</li> <li>• Employee Exit Assessment</li> <li>• Employee Event Registration</li> </ul>
Employee Portal	<ul style="list-style-type: none"> <li>• Centralized portal for employees</li> <li>• Nine pre-configured employee requests</li> <li>• Pre-configured workflows &amp; notifications</li> <li>• Case management</li> </ul>
Reports	<ul style="list-style-type: none"> <li>• Reporting included with each survey</li> <li>• Case management report for request tracking</li> </ul>
Customer Success	Silver Customer Success Services
Thought-Leadership Guides	<ul style="list-style-type: none"> <li>• System configuration user guide</li> <li>• How to update &amp; distribute reports</li> <li>• Open Text Analysis user guide</li> <li>• Setting up email campaigns</li> </ul>

**Call your account manager or 800.609.6480 to learn more.**



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